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***The City of Grand Terrace Will Use SeeClickFix to Improve Quality of Life,
Encourage Greater Civic Participation***

Grand Terrace, CA – Today, The City of Grand Terrace announces a new program that will allow residents to report quality-of-life issues and request services through an online and mobile interface. Powered by SeeClickFix, the place-based reporting platform allows residents to document neighborhood concerns and improvements alike, ranging from potholes, damaged sidewalks, litter and inoperative vehicles.

“With the launch of this new program we are greatly enhancing our ability to serve Grand Terrace residents.” said Mayor Darcy McNaboe. “Not only does this platform allow residents to report quality of life issues to the City, they can monitor their resolution as well.”

The online and mobile reporting platform, allows residents to report concerns 24/7 through service request categories in a variety of ways; the City of Grand Terrace website, mobile applications (iPhone, Android), Facebook App, and SeeClickFix.com. The City of Grand Terrace can then acknowledge the service request, route it to the proper department, and update the request—and residents following the issue—once it’s been resolved.

Reports can be submitted and tracked from the City of Grand Terrace website directly at [<http://www.grandterrace-ca.gov/report-a-concern.html>], where residents will also find links to download the mobile applications.