



# City of Grand Terrace

## Enterprise System Catalog

System Vendor	System Product	System Purpose	Primary Dept.	Collection Frequency	Update Frequency
Adobe	Adobe	In design and photoshop application systems	City Wide	Daily	Daily
Chicago Title	Property Title Company	Property Owner & Parcel Number Identification	Code Enforcement	As needed	Weekly
City View	City Wide Parcel Map	Parcel Identification & City Right of Way	Code Enforcement	As needed	Weekly
CivicLive	SitePublish Content Management System	Web Hosting	City Wide	Daily	As needed
Data Ticket	Citation Processing	Code Enforcement & Parking Citations- Processing & Collections	Code Enforcement	As needed	Weekly
Granicus	MinuteTraq	Agenda and Minute Preparation	City Clerk	Bi-monthly	As needed
HdL	HdL Permitting System	Process Permits	Public Works	As needed	As needed
Complete Paperless Solutions	Laserfiche	Electronic Document Management System	City Wide	As needed	As needed
Microsoft Office 365	Microsoft Corp	All Microsoft Suite Applications including Word Processing, Excel and Power Point	City-wide	Daily	As needed
Microsoft Outlook	Exchange	Email System	City-wide	Daily	As needed
Muni Code	MuniCode	Online Search Tool	City Clerk	Bi Weekly	Semi Annual
Muni Services	Business License Processing	Business License Collections & Identifications	Code Enforcement	As needed	Weekly
Progressive Solutions	Cashiering	Cashiering Services	Finance	Daily	Daily
Progressive Solutions	Code Track	Case Management	Code Enforcement	As needed	Weekly
Progressive Solutions	Pet Track	Pet License Record Keeping	Code Enforcement	As needed	Weekly

