

Monthly Departmental Reports

July 2017 - January 2018



Office of the City Clerk

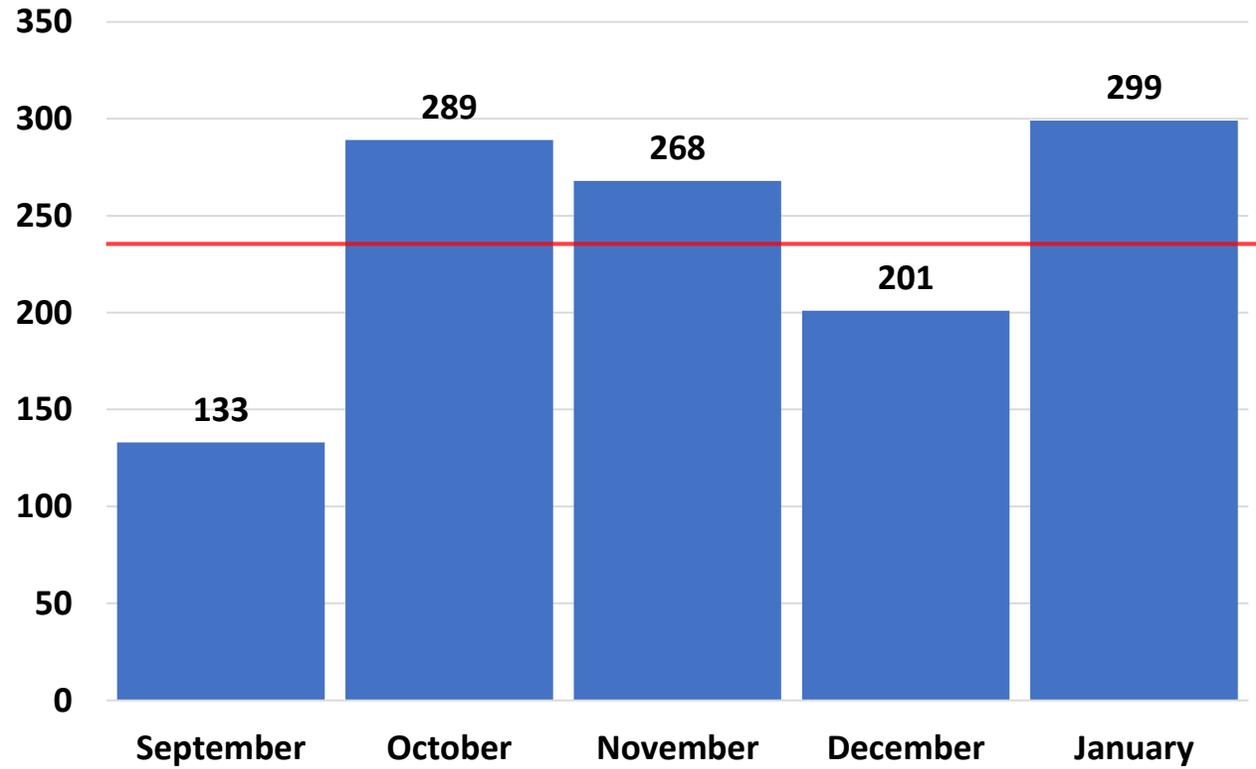
July 2017 - January 2018



Office of the City Clerk

TELEPHONE CUSTOMER SERVICE	
July	N/A
August	N/A
September	133
October	289
November	268
December	201
January	299
Total Calls	1,190

Customer Service - Telephone Calls,
Live Interaction with City Employee



— Average: **238/Month**



Office of the City Manager

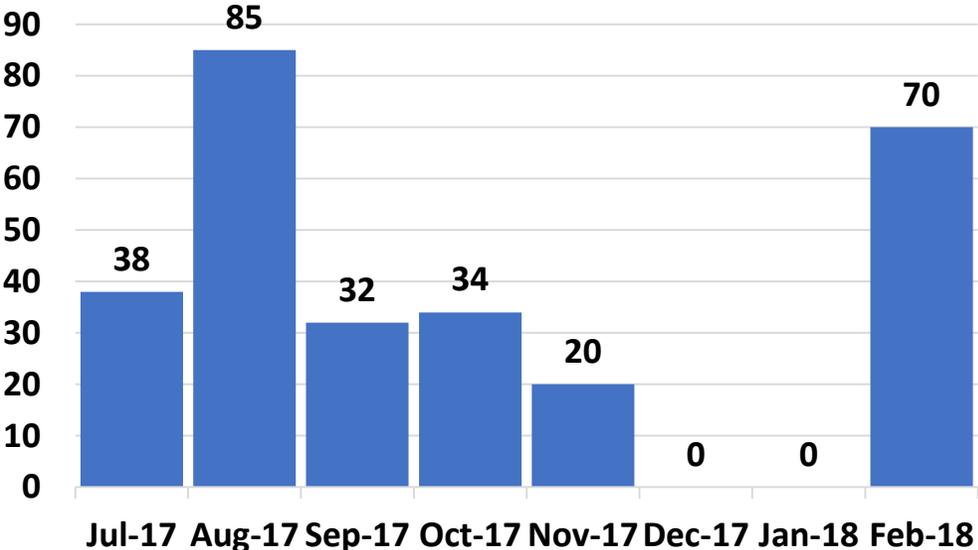
July 2017 - January 2018



Office of the City Manager

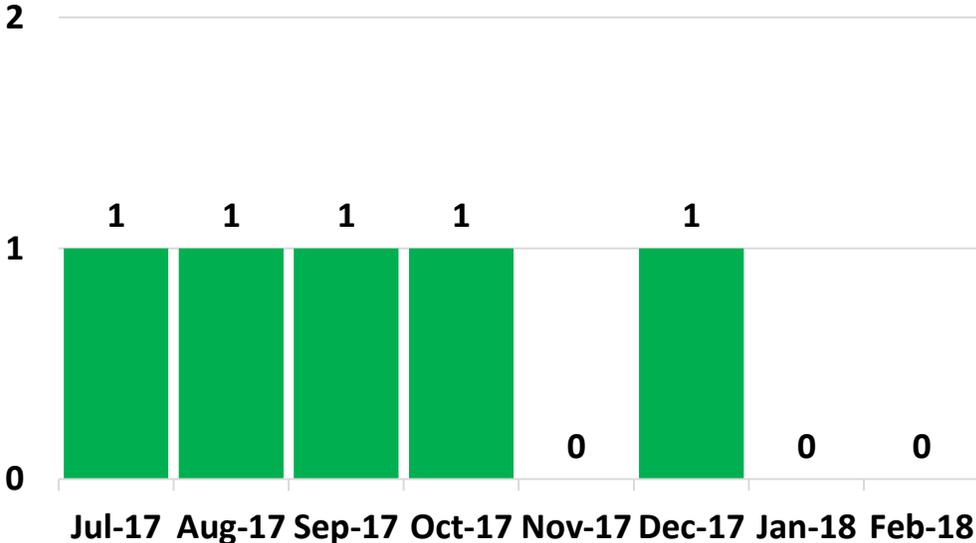
Human Resources

Applications Received/Processed



Total Applications Received/Processed: **279**
(Jul. 2017 – Feb. 2018)

New Hires Processed



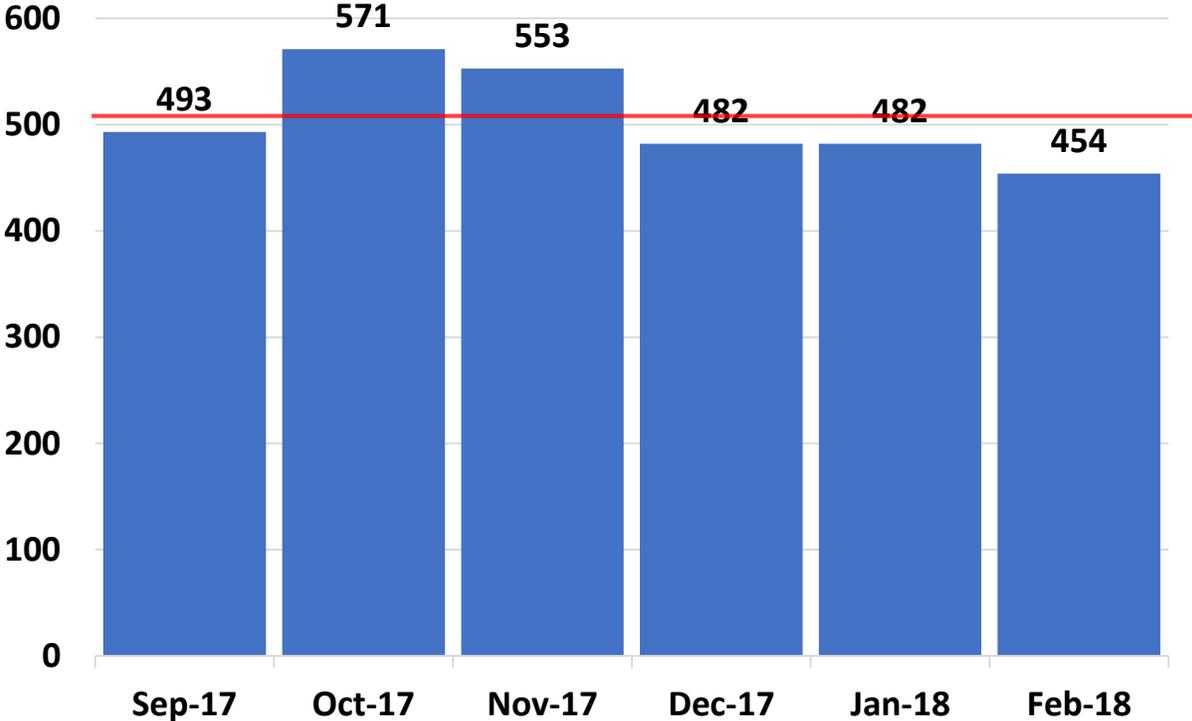
New Hires Processed: **5**
(Jul. 2017 – Feb. 2018)



Office of the City Manager

Senior Center

Nutrition Program (# of Meals Served)



Total # of Meals Served: **3,035**
(Sep. 2017 – Feb. 2018)

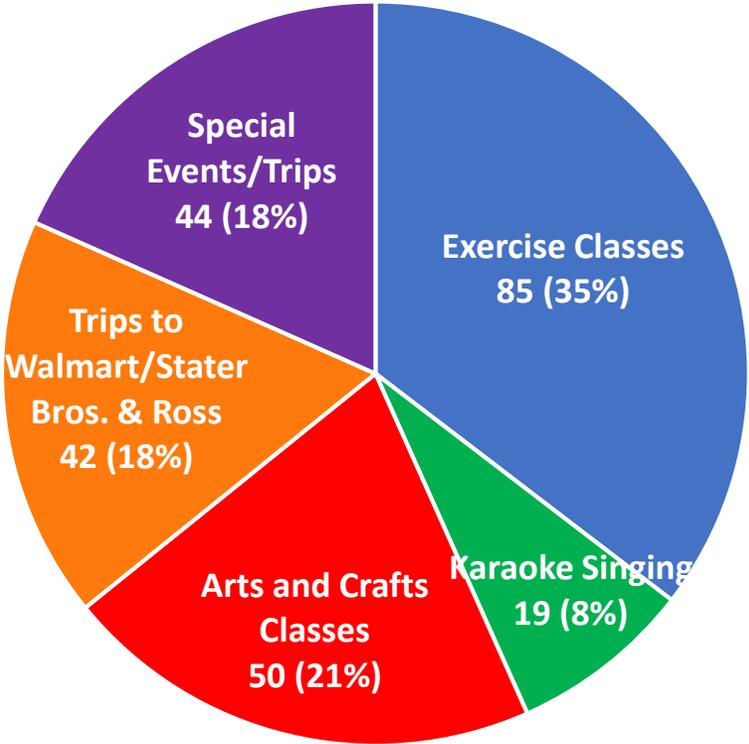
— Average: **506/Month**



Office of the City Manager

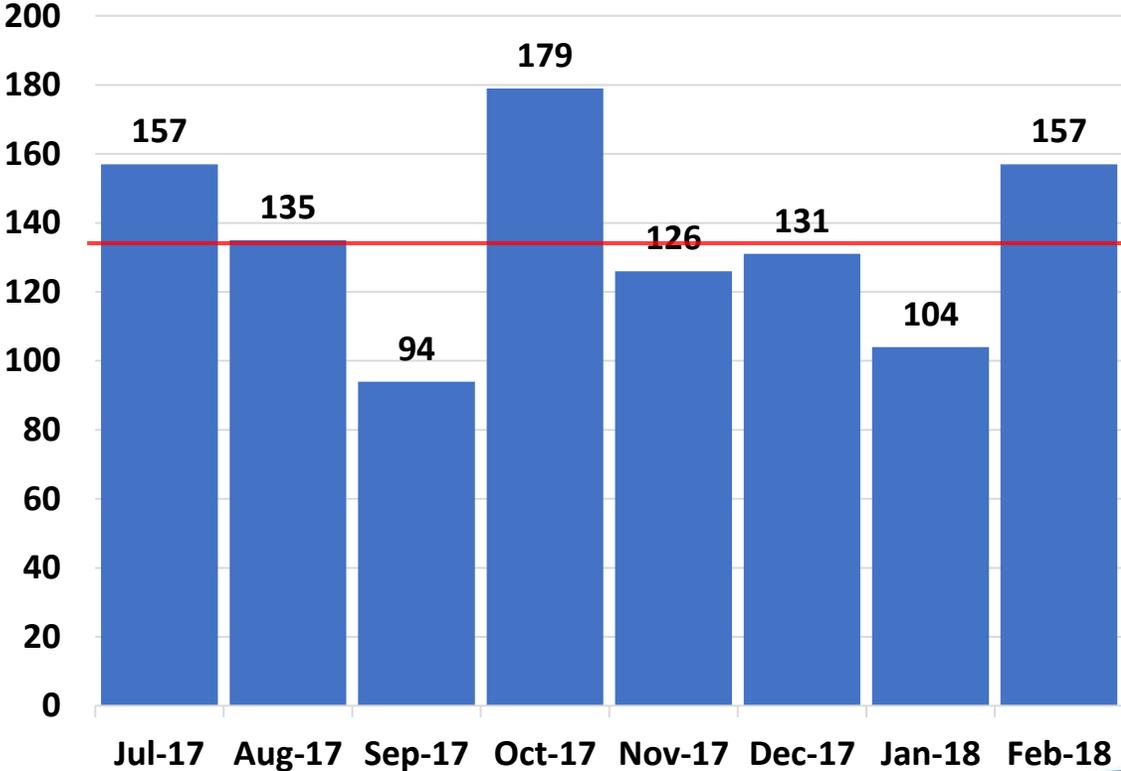
Senior Center

Senior Center Activity Participants (July 2017 - February 2018)



Total Event/Class Participants: **240**
(Jul. 2017 – Feb. 2018)

Senior Transportation Program - Total Rides

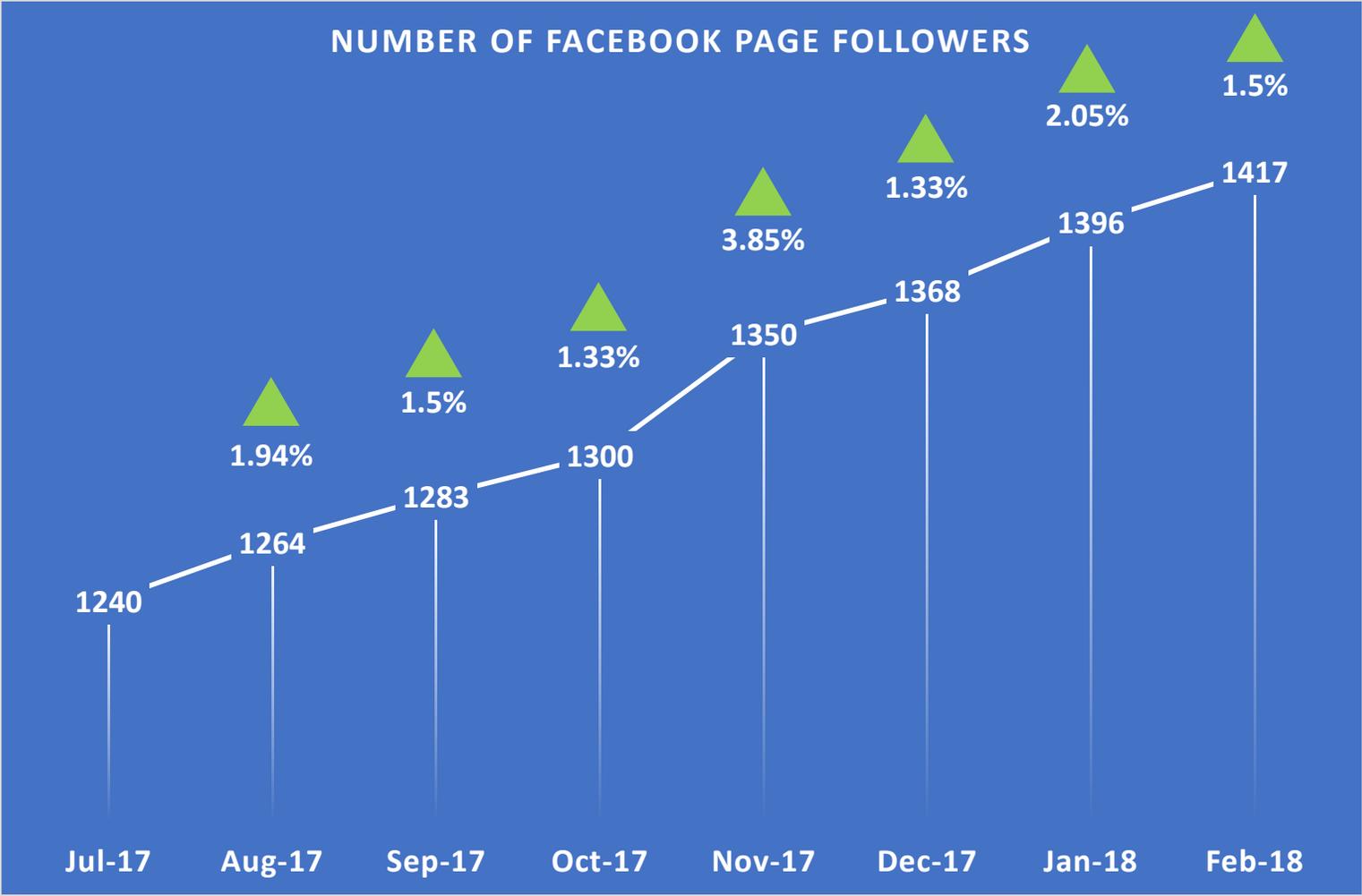


— Average Trips: **135.4/Month**
(Jul. 2017 – Feb. 2018)



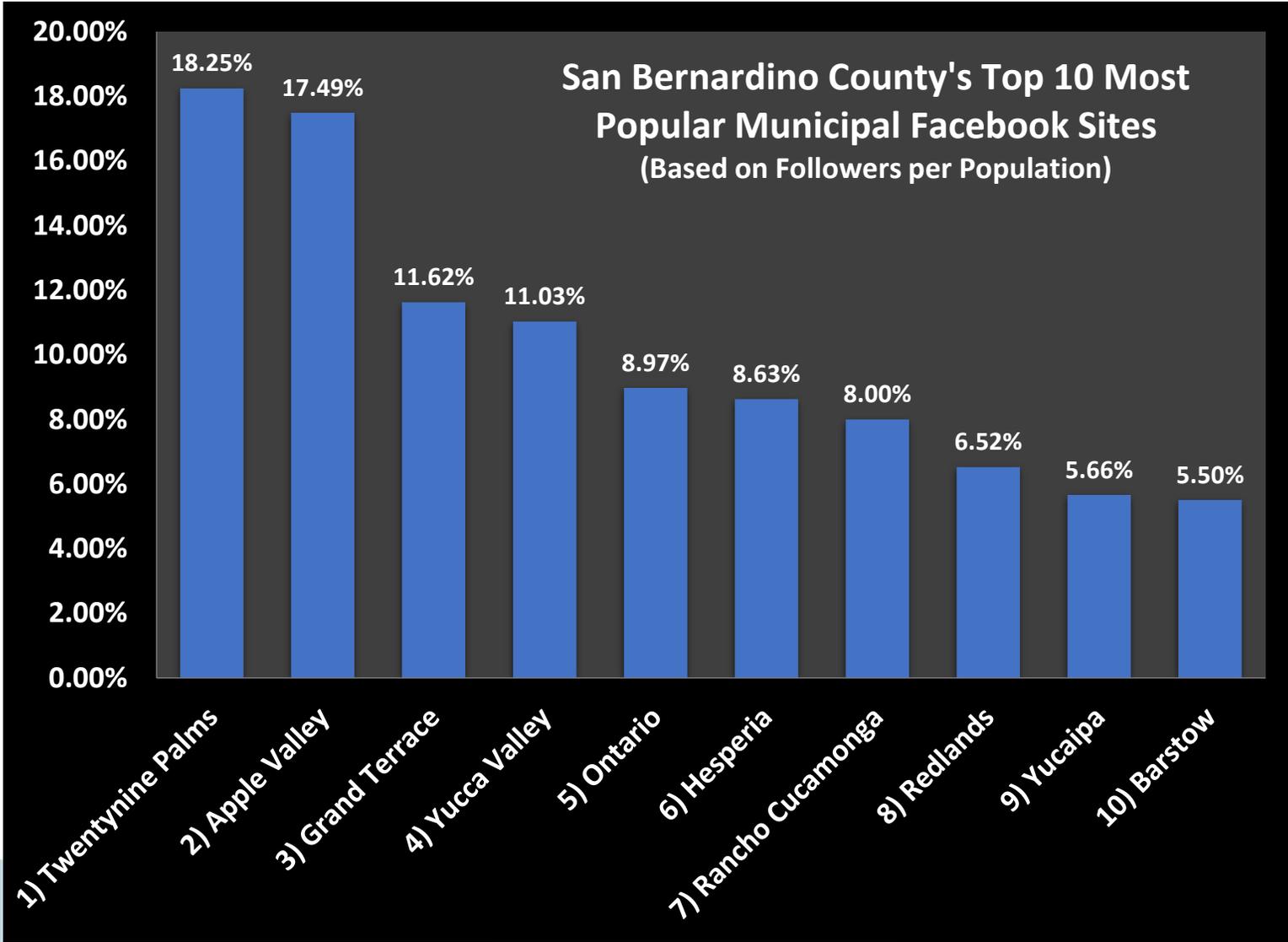
Office of the City Manager

Communications



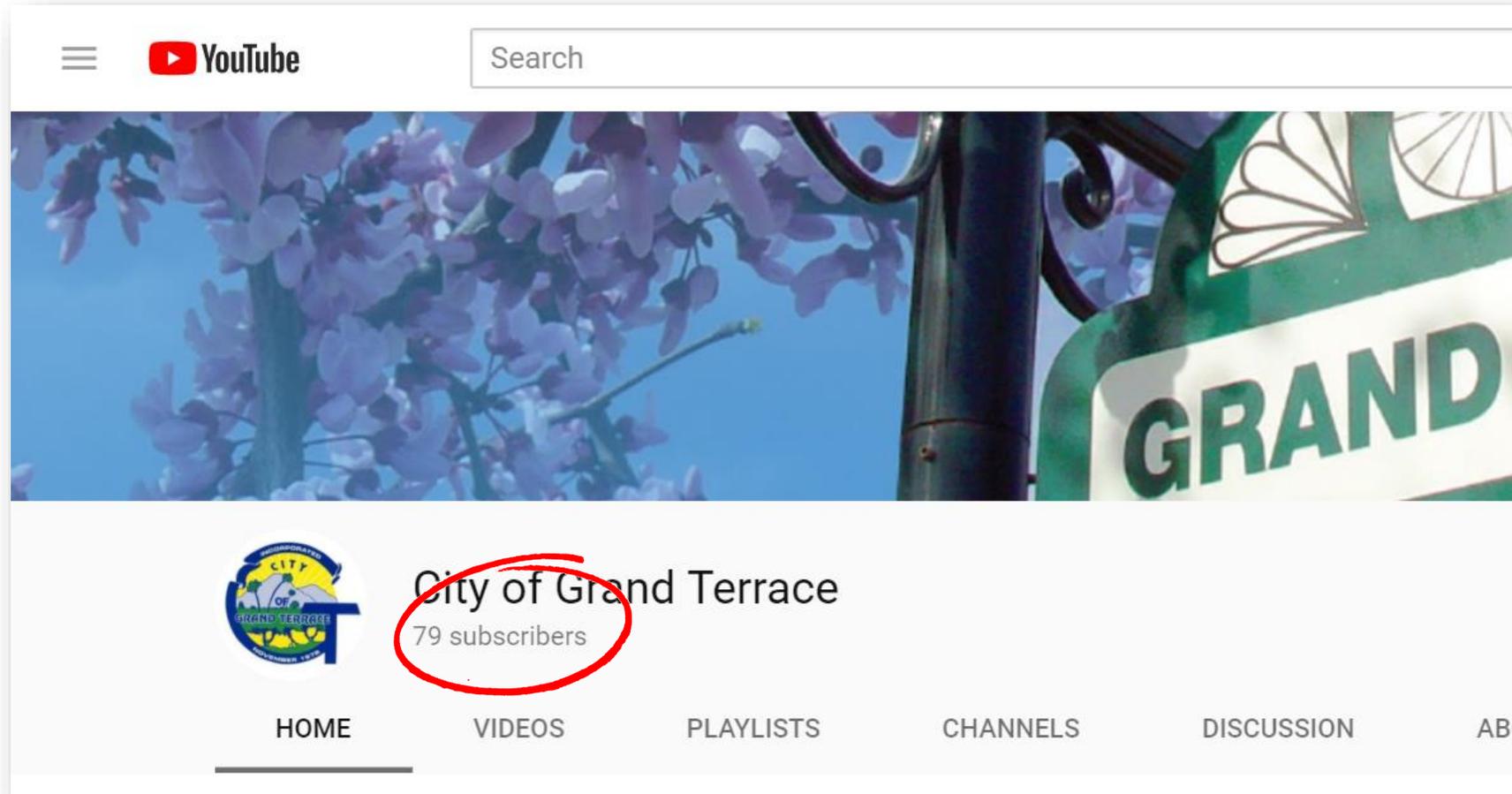
Office of the City Manager

Communications



Office of the City Manager

Communications



It is the City's goal to reach **100 Subscribers** to receive a customized YouTube URL.



Planning & Development Services Department

July 2017 - January 2018



New Business:

Hajoca Corporation (12/8/18)

Elegant Carpet and Flooring (12/5/2017)

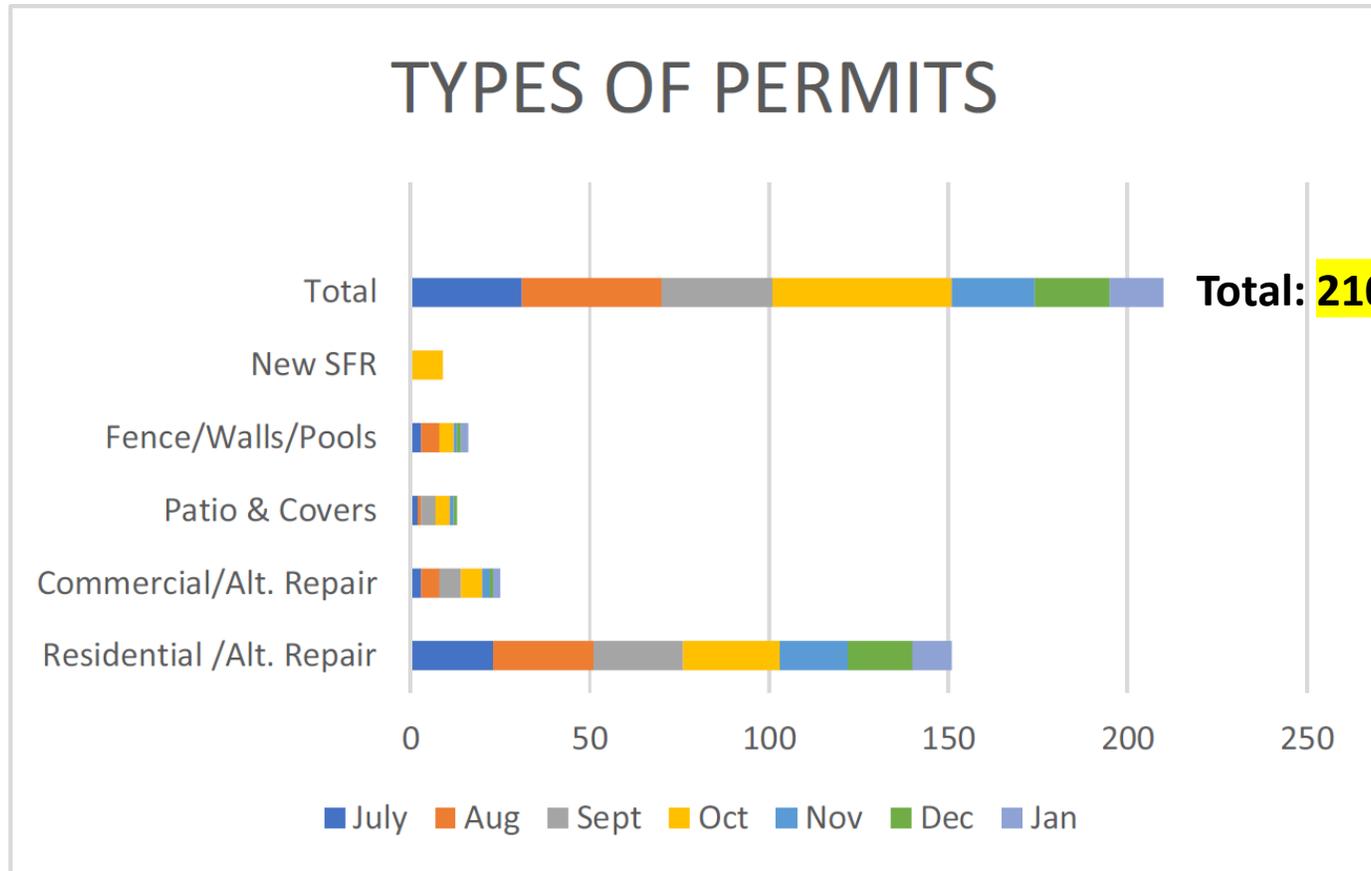
La Pasta Italia – New Owner (10/20/17)

Fiery Grills (7/3/17)



Homes in Process or in Construction:
38 Homes Approved
10 Homes Under Construction

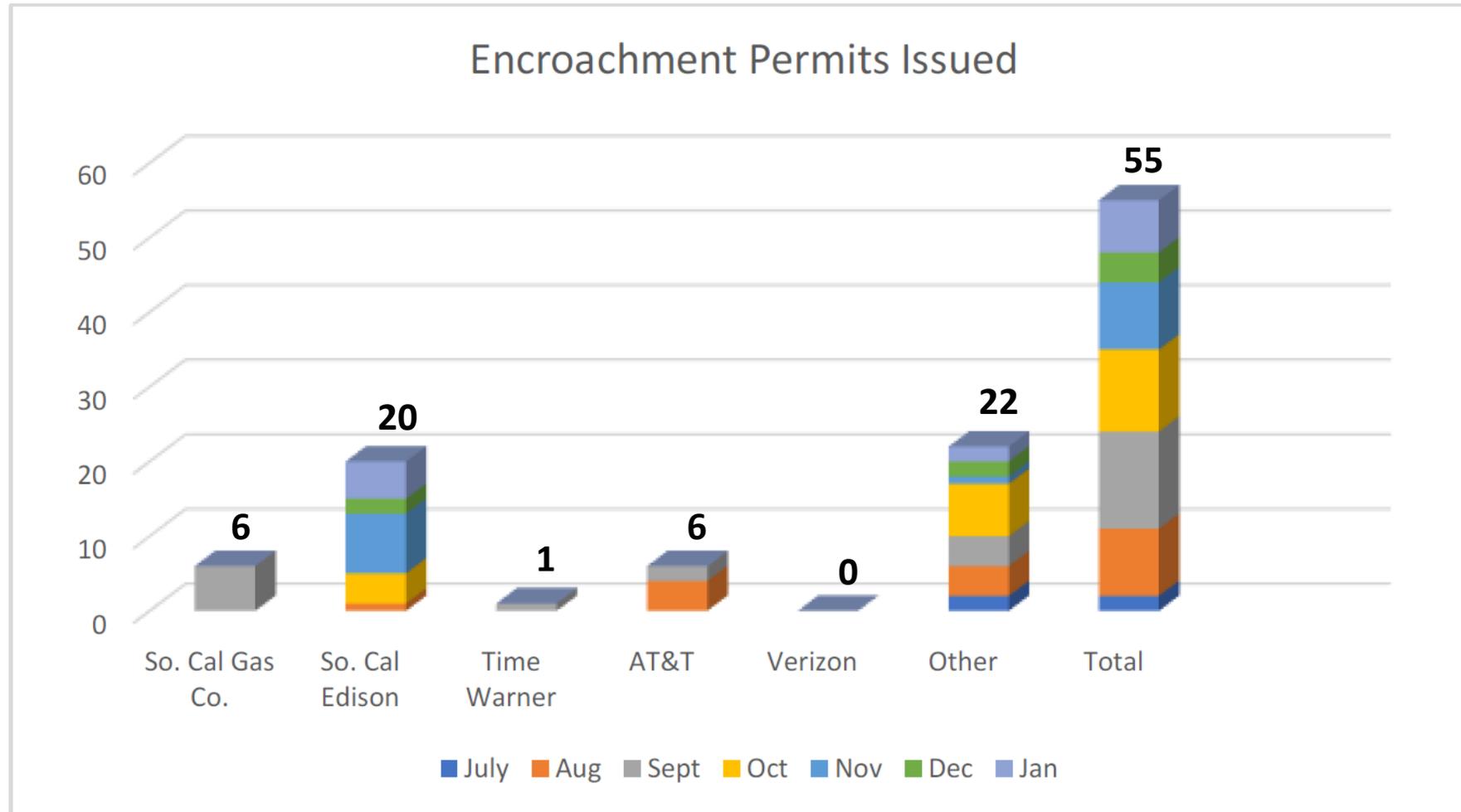




Total Permits (Jul. 2016 – Jan. 2017): 54

Total Permits (Jul. 2017 – Jan. 2018) : 210

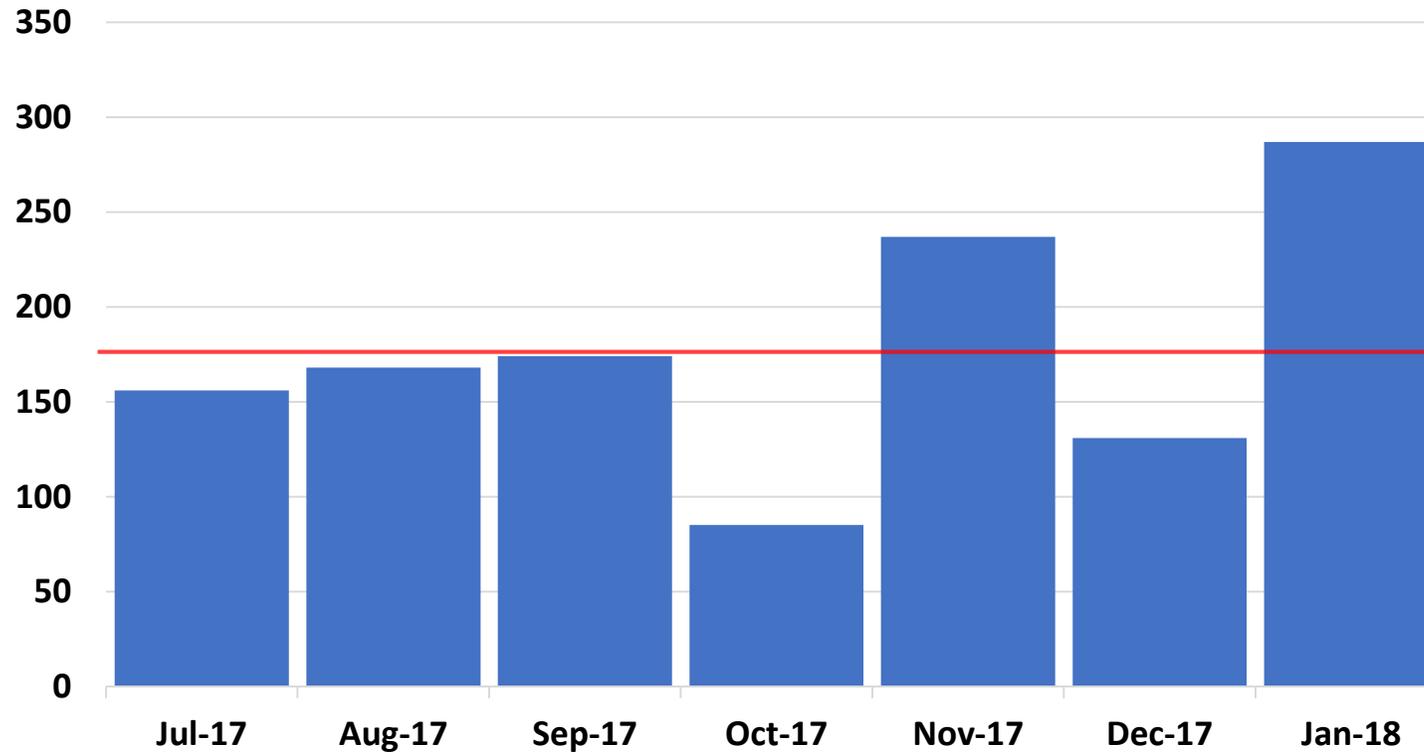




Total Encroachment Permits (Jul. 2016 – Jan. 2017): **55**



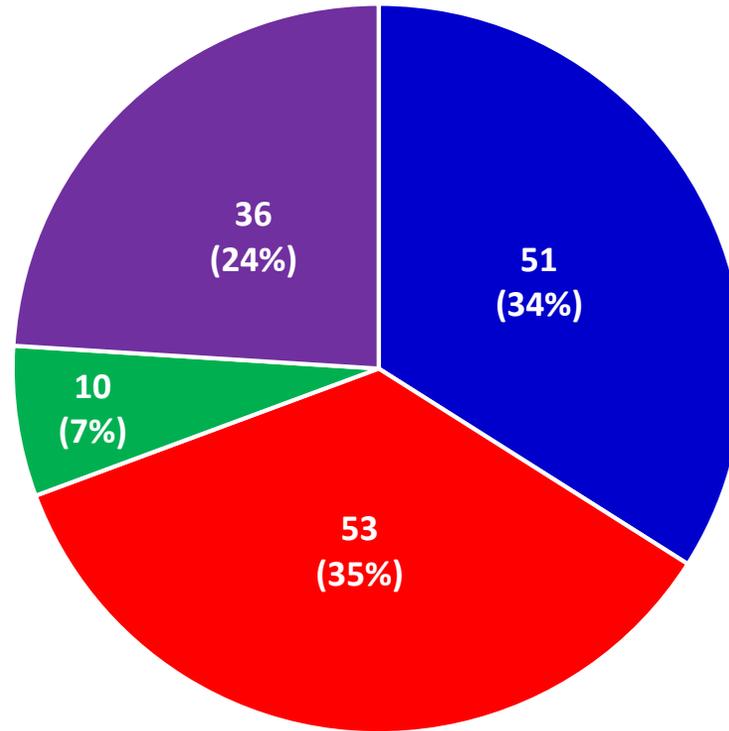
Street Sweeping Tickets



— Average Street Sweeping Tickets: **Approx. 177/Month**
(Jul. 2017 – Jan. 2018)



Animal Service Calls



Total Calls = **150**
(Jul. 2017 – Jan. 2018)

- Investigations (Barking, Bites, Roaming)
- Strays
- Animal Welfare Check
- Dead Animals



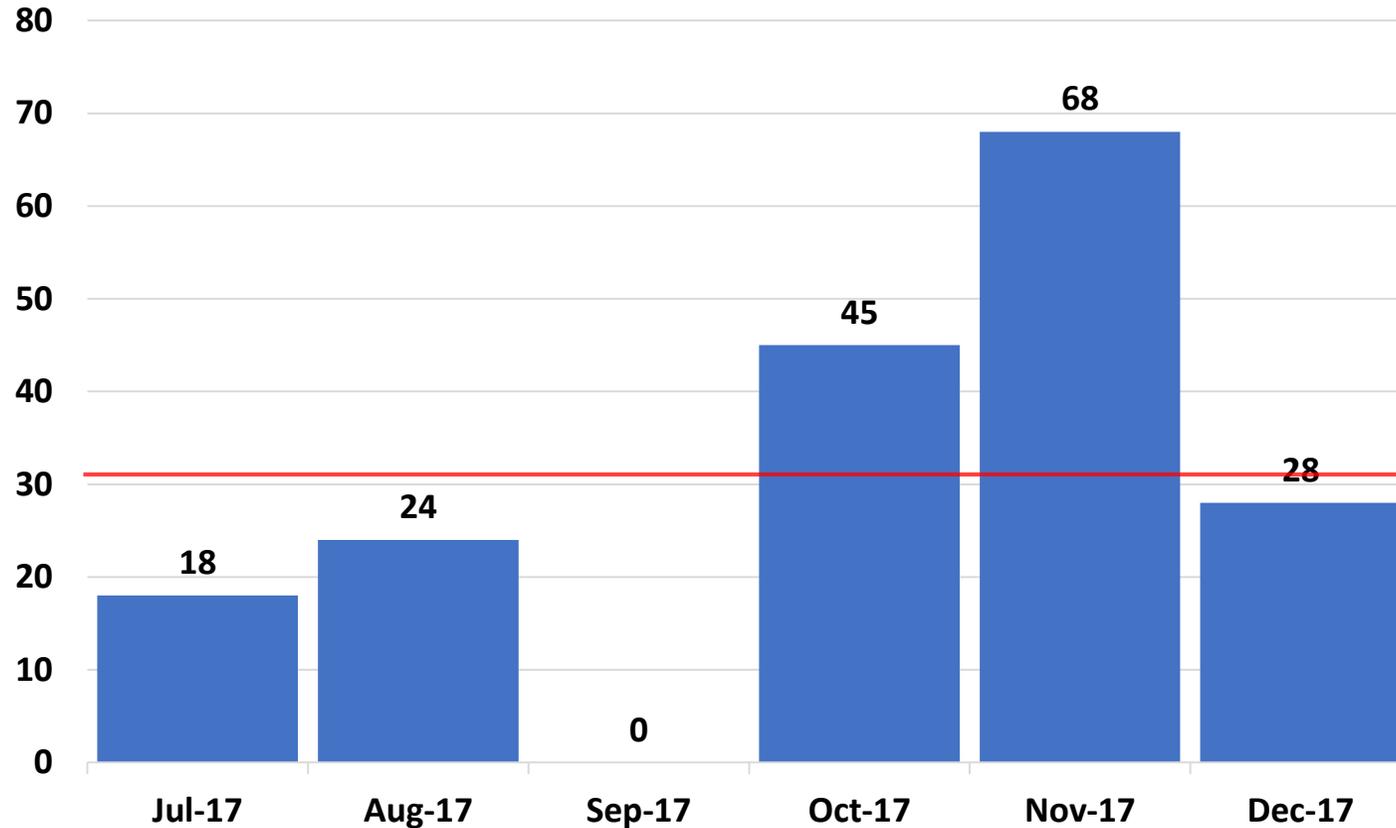
Public Works Department

July 2017 - January 2018



Public Works Department

Overtime Hours

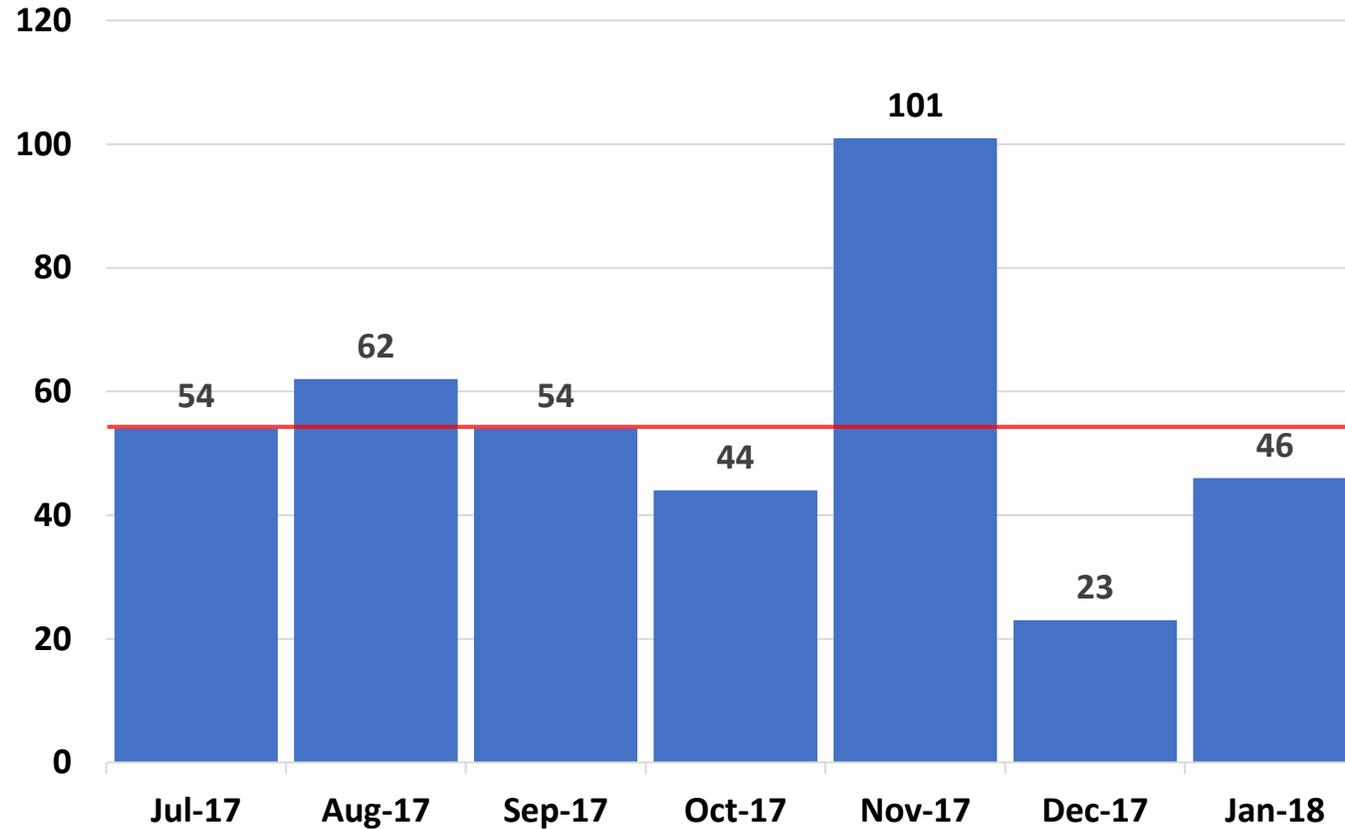


— Average Overtime Hours Worked: **Approx. 30.5/Month**
(Jul. 2017 – Jan. 2018)



Public Works Department

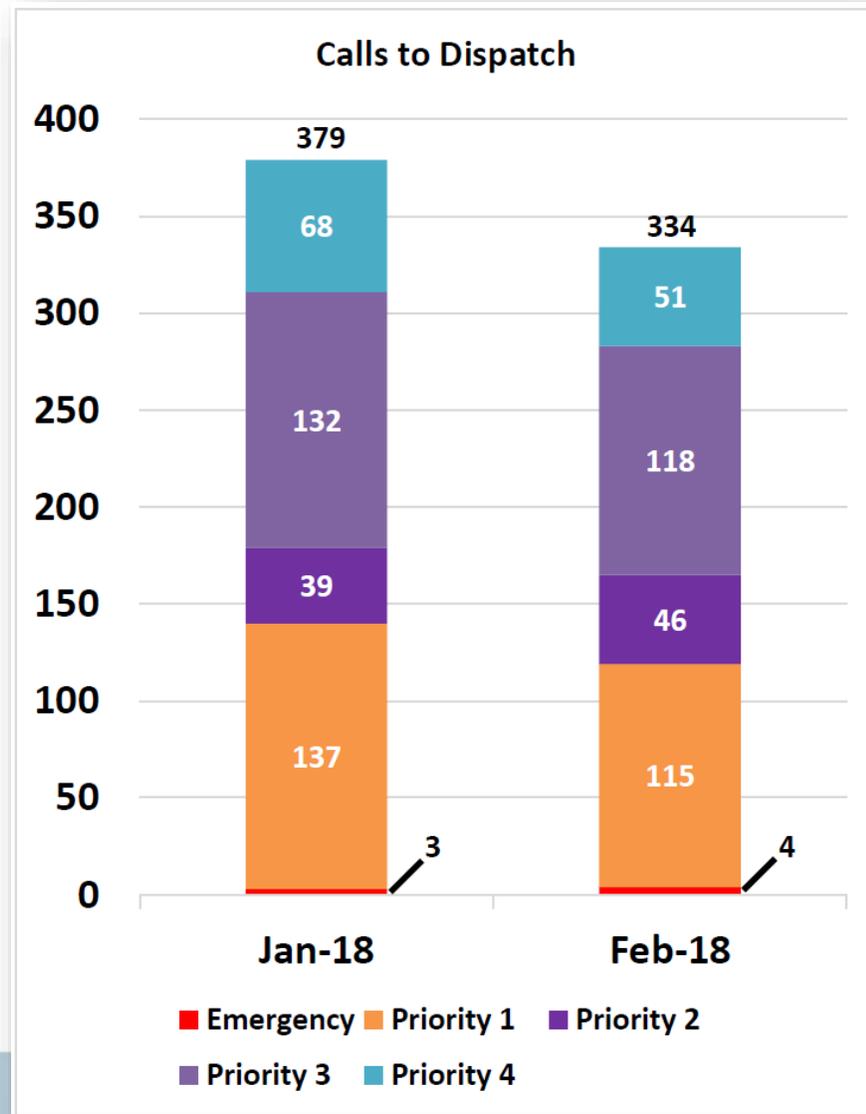
Work Order Requests Completed



— Average Work Order Requests Completed: **54.9/Month**
(Jul. 2017 – Jan. 2018)

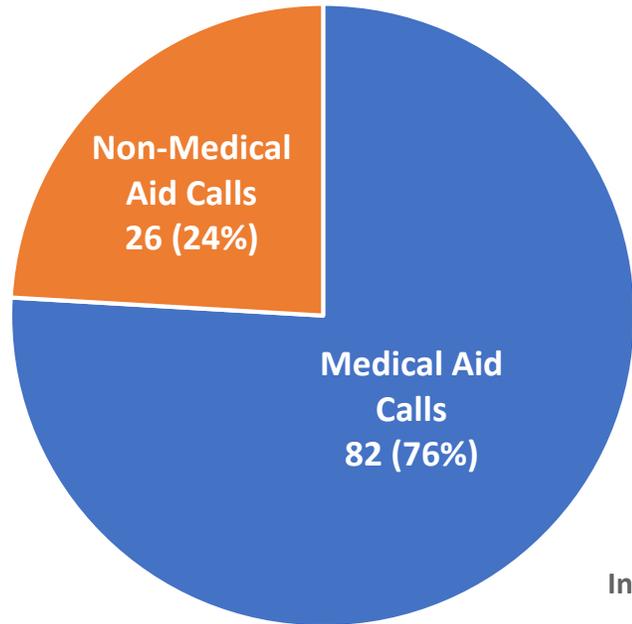


Sheriff's Contract



San Bernardino County Fire

Medical Aid Vs. Non-Medical Aid Calls (Jan. 2018)



Total Calls = 108

NON-MEDICAL AID FIRE CALLS

